**Training Quality - ARC Working Group**

**Terms of Reference**

**Objective**

With technology and refrigerant evolving each year, the level and quality of training for technicians needs to maintain a high standard. ARC is calling for qualified industry people to join our Training Quality Working Group to look at issues relating to refrigeration and air conditioning qualifications and training. It is vital ARC are kept informed of the issues affecting the levels of training quality in the industry. This Working Group will help to inform ARC of the challenges and provide guidance on solutions.  
  
 **Purpose and Scope**Over 60,000 ARC-licensed and qualified technicians have driven the standard and skill of the industry, and been the recipients of high level, nationally recognised training standards across the country. However, with every high performing sector there are challenges to maintain this level of excellence.

Appropriate qualifications are the cornerstone of the ARCTick scheme and accordingly we take the level of training quality very seriously.

The ARC Training Quality Working Group will look at issues relating to nationally recognised qualifications, training and their relationship with ARC licence entitlements, all within the context of the refrigeration and air conditioning industry.

The Working Group will highlight issues and submit recommendations addressing these issues for the ARC Board and, depending on appropriateness; recommendations may then be forwarded to the Department of the Environment, or acted on by ARC. **Conditions of Participation**As well as having a genuine desire to effect positive change for the RAC industry, Working Group participants should have a relevant ARC licence, or be a representative of an ARC member association.

From the applications received, the ARC will select between six to eight representatives, based on the individuals’ expertise and suitability to the role and stakeholder balance. Membership of the working

Group will be at the discretion of the ARC Board.

There is no cost to be a part of the Working Group, and members shall bear their own costs.

**Meeting schedule (proposed)**Beginning in August 2016, it is proposed that three meetings will be held over a twelve month period. Subsequent meetings may also be scheduled, dependent on need.

The group will meet at a location in the Sydney, NSW area.

**Code of Conduct**It is expected that participants actively subscribe to ARC Values and the betterment of the RAC industry generally.

Contributions should be constructive and on topic at all times.

In the case of active dissent the Working Group Chair will report to the ARC Board who will then consider ongoing membership of the working group. The decision of the Board will be final.

**Interested in joining the Training Quality Working Group?**  
Send your details and express your interest in participating to ARC Manager, Compliance and Training, Rod Cumming at [rcumming@arctick.org](mailto:rcumming@arctick.org)